## Serving the Air Reserve Component

HQ Air Reserve Personnel Center, Denver

Vol. 8, Issue 1

January/February 2007

One Air Force, Same Fight -- An Unrivaled Wingman

### At your service



### Senior Master Sgt. **Melody Mohigh**

Reserve change manager

"I provide information and tools necessary to prepare our customers for the transformation from a fullservice personnel approach to an assisted self-care routine."

### Inside this issue

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### Saying goodbye

ST. PAUL, Minn. -- Capt. Matt Wiesner balances his 18-month-old son. Brant. on his shoulders here Jan. 5. Captain Wiesner and other Minnesota Air National Guardsmen of the 133rd Airlift Wing were preparing to deploy to Afghanistan supporting Operation Enduring Freedom. While deployed, Guardsmen and reservists can get personnel services online through the virtual Personnel Center -Guard and Reserve. (U.S. Air Force photo by Tech. Sgt. Erik Gudmundson)

## 343 selected for colonel

nel Center officials announced the fiscal 2007 Air Force Reserve Line and Nonline Colonel Promotion

Selection Board results Dec. 21. The board selected 343 tion.

List of Airmen selected for promotion to colonel is online at http://arpc.afrc. Airmen for promo- af.mil/promotions/officer/col/ FYO7Col\_SelectList\_web.pdf

A selection board convened at the center here Oct. 16-21 to determine those officers qualified to assume the next higher grade. Board members selected 343 of 2,044 Air Force Reserve officers considered.

Categories considered during this promotion board are: Line,

DENVER - Air Reserve Person- Chaplain, Dental Corps (DC), Line of the Air Force-Judge Advocate (LAF-J), Medical Corps (MC), Nurse Corps (NC), Medical Ser-

> vice Corps (MSC) and Biomedical Sciences Corp (BSC) officers. Since March 3, the Judge Advocate

General competitive category was redesignated Line of the Air Force-Judge Advocate.

Board results are:

Participating selection statistics in-the-promotion zone (IPZ):

See COLONEL, Page 4

# Year-end report

## ARPC commander highlights center's 2006 successes

#### By Col. Ann Shippy

Air Reserve Personnel Center commander

Well, the accomplishments of the men and women of the Air Reserve Personnel Center were spectacular last year. Here is my list of top achievements that my Airmen helped make possible in 2006.

Deployed our first three Personnel Services Delivery capabilities (Duty History

Correction, Retirements, Awards and Decorations). Produced PSD marketing video for distribution throughout the command, and signed up more than 32,000 active subscribers to virtual Personnel Center - Guard and Reserve. Additionally, the

Reserve Personnel Contact Center supports Unit Training Assemblies the first weekend of each month. And we completely redesigned the ARPC Web site to new Air Force and AFRC standards.

Established an entirely new Force Development Division in ARPC to execute the Development Team portion of FD. Hosted and facilitated 10 Develop-

ment Teams delivering more than 4,000 assignment and Developmental Education vectors for Air Force Reserve officers.

Flawlessly executed 250 promotion selection, continuation and special selection boards considering more than 8,600 candidates. Consolidated 4th, 10th and 22nd Air Force's senior master sergeant and chief master sergeant Promotion Enhancement Program

boards at ARPC.

Conducted Individual Ready Reserve Musters at 19 active-duty bases, five Reserve bases, two Air National Guard bases and two at ARPC – more than 2,000 IRR members screened.

5 Completed six months ahead of schedule the full-scale

decentralization of all Individual Mobilization Augmentees'

medical/dental records to active-duty Military Treatment Facilities.

Stood up the Mobilization
Assistant support office with a budget of \$2.9 million to provide program management and per-

sonnel support to 109 MAs. Built and executed the first-ever centralized Military Personnel Appropriation orders execution process.

Fully participated in the Defense Integrated Military Human Resources System review to ensure all Reserve-and Guard-specific requirements were met. Thirty-four of our subject matter experts participated in events to prepare for the future system.

Negotiated with the Air National Guard to begin centralizing their Military Personnel Flight transactional workload to Denver — first step to

making ARPC the personnel Center for the Air Reserve

Component.
The Guard brought funding to the table and is included in the new building

upcoming move to nearby Buckley Air Force Base. They will begin to assign 130-plus

design for the

folks to ARPC beginning in October 2007 as their MPF workload transitions to Denver.



Col. Ann Shippy
Air Reserve
Personnel Center
commander

## Air Reserve Personnel UPDATE

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O-6	694.16	762.56	812.60	812.60	815.68	850.68	855.28	855.28	903.88	989.84	1040.28	1090.68	1119.36	1148.40	1204.76
O-5	578.64	651.84	697.00	705.48	733.60	750.48	787.52	814.68	849.76	903.52	929.08	954.40	983.08	983.08	983.08
0-4	499.28	577.96	616.52	625.12	660.92	699.28	747.04	784.32	810.16	825.00	833.64	833.64	833.64	833.64	833.64
O-3	438.96	497.64	537.12	585.60	613.60	644.40	664.36	697.12	714.12	714.12	714.12	714.12	714.12	714.12	714.12
0-2	379.24	431.96	497.52	514.32	524.88	524.88	524.88	524.88	524.88	524.88	524.88	524.88	524.88	524.88	524.88
0-1	329.24	342.64	414.20	414.20	414.20	414.20	414.20	414.20	414.20	414.20	414.20	414.20	414.20	414.20	414.20
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W-4	453.60	488.00	502.00	515.80	539.52	562.96	586.76	609.88	633.84	671.40	695.44	718.96	743.32	767.32	791.84
W-3	414.24	431.52	449.20	455.04	473.60	494.84	522.88	550.56	580.00	602.08	624.08	633.52	643.28	664.56	685.76
W-2	364.36	385.16	403.40	416.60	427.96	459.16	483.00	500.68	518.00	529.84	539.84	558.80	577.64	596.72	596.72
W-1	321.76	348.08	365.72	377.12	407.48	425.80	442.04	460.16	472.16	483.04	500.72	514.16	514.16	514.16	514.16
						EN	ILISTED N	IEMBERS							
E-9	0.00	0.00	0.00	0.00	0.00	0.00	548.08	560.52	576.16	594.60	613.12	642.88	668.04	694.56	735.04
E-8	0.00	0.00	0.00	0.00	0.00	448.64	468.52	480.80	495.52	511.44	540.24	554.84	579.64	593.40	627.32
E-7	311.88	340.40	353.44	370.76	384.20	407.36	420.36	433.36	456.56	468.16	479.16	485.88	508.64	523.36	560.56
E-6	269.76	296.80	309.92	322.64	335.92	365.88	377.52	390.44	401.80	405.80	408.60	408.60	408.60	408.60	408.60
E-5	247.20	263.72	276.44	289.52	309.84	327.32	340.20	344.28	344.28	344.28	344.28	344.28	344.28	344.28	344.28
E-4	226.60	238.20	251.08	263.80	275.04	275.04	275.04	275.04	275.04	275.04	275.04	275.04	275.04	275.04	275.04
E-3	204.56	217.44	230.56	230.56	230.56	230.56	230.56	230.56	230.56	230.56	230.56	230.56	230.56	230.56	230.56
E-2	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52	194.52
E-1 >4	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52	173.52
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## Where do I find ...

#### New self-care video

A new video was posted on the Air Reserve Personnel Center Web site Jan. 12. It explains how Personnel Services Delivery is transforming the way Airmen receive their personnel information.

The video can be downloaded or watched online from the ARPC Notice to Airmen Web page. Visit http://arpc.af.mil/pa/NOTAM for this and other NOTAM downloads.

#### Development plans

Reserve officers can fill out their career development plan online at https://afrctools.afrc.af.mil/FDP/z\_Career\_Dev.asp. These plans are reviewed by career field mentors when developmental teams meet to give officers advice on how to obtain their career aspirations.

### ANG-specific services

To see what ARPC services are available to Airmen of the Air Na-

tional Guard, visit http://arpc.afrc. af.mil/ang/. Areas include entitlements and records information.

#### vPC-GR

To access the online personnel applications through the virtual personnel center - Guard and Reserve, visit http://arpc.afrc.af.mil/support.

The latest capability to join the online vPC-GR services is the awards and decorations nomination process.



#### **COLONEL** from Page 1

- -- 142 Line officers were selected from 613 considered for a 23 percent selection rate.
- -- 3 Chaplain officers were selected from 14 considered for a 21 percent selection rate.
- -- 3 DC officers were selected from 12 considered for a 25 percent selection rate.
- -- 7 LAG-J officers were selected from 44 considered for a 16 percent selection rate.
- -- 8 MC officers were selected from 42 considered for a 19 percent selection rate.
- -- 21 NC officers were selected from 69 considered for a 30 percent selection rate.
- -- 6 MSC officers were selected from 22 considered for a 27 percent selection rate.
- -- 10 BSC officers were selected from 30 considered for a 33 percent selection rate.

Participating selection statistics above-the-promotion zone (APZ):

-- 104 Line officers were selected

from 829 considered for a 13 percent selection rate.

- -- 1 Chaplain officer was selected from 18 considered for a 6 percent selection rate.
- -- 3 DC officers were selected from 22 considered for a 14 percent selection rate.
- -- 5 LAG-J officers were selected from 62 considered for an 8 percent selection rate.
- -- 11 MC officers were selected from 81 considered for a 14 percent selection rate.
- -- 11 NC officers were selected from 80 considered for a 14 percent selection rate.
- -- 4 MSC officers were selected from 24 considered for a 17 percent selection rate.
- -- 4 BSC officers were selected from 27 considered for a 15 percent selection rate.

Nonparticipating selection statistics in-the-promotion zone (IPZ):

- -- No Line officers were selected from 13 considered.
- -- No MC officers were selected

from 8 considered.

-- No Chaplain, DC, LAG-J, NC, MSC and BSC officers were considered.

Nonparticipating selection statistics above-the-promotion zone (APZ):

- -- No Line officers were selected from 14 considered.
- -- No DC officers were selected from 4 considered.
- -- No MC officers were selected from 14 considered.
- -- No NC officers were selected from 1 considered.
- -- No MSC officers were selected from 1 considered.
- -- No Chaplain, LAF-J or BSC officers were considered.

Promotion effective dates are based on the individual's line number. Increments will be posted on the ARPC Web site, http://arpc.afrc.af.mil, after Senate confirmation.

For more information, call promotions board secretariat specialists at 800-525-0102, contact them at arpc.dpbbdl@arpc.denver.af.mil.

## Not quite 'click' and done

### Online retirement applications require review, coordination, monitoring

The Air Reserve Personnel Center has had many Airmen successfully approved for retirement using the vPC-GR online application since it launched in July. In fact, of the 4,920 applications entered into the system, 2,949 have been approved.

A problem recently noticed is that of the 655 applications awaiting commander's action, 295 of them have been "in coordination" for more than 60 days.

"That is frustrating for everyone involved with the process, especially the Airmen who are ready to transition to the retired reserve," said Col. Ann Shippy, ARPC commander. "We are doing everything we can to help with this situation."

One thing retiring Airmen can do to ensure their application is on track is verifying their commander's e-mail address and checking their application status weekly, Colonel Shippy said.

They can do this by logging into the vPC-GR and selecting the retirement application link.

If the commander or program manager has coordinated on the application, the status will reflect "completed."

If there is no change in its status after 30 days, Airmen should notify their commander to ensure he or she has seen the application. If the commander hasn't, that is the time for the Airman to call the ARPC

Contact Center at 800-525-0102 to ensure there is no delay in the approval process.

Commanders at all levels need to take action when a retirement application from vPC-GR is received, Colonel Shippy said.

"We encourage you and your staff to develop local policy to ensure the Airman has met the requirements for retirement and the needs of your organization," the commander said.

ARPC is continually improving processes and looks forward to launching several enhancements to make the online retirement process even easier in the future, Colonel Shippy said.



## Survey says...

Leaders at the Air Reserve Personnel Center want to hear what their customers are thinking.

"We've developed an online survey to give our customers the opportunity to tell us about their experience with our service," said Col. Ann Shippy, ARPC commander.

The survey, which was posted on the ARPC Web site Jan. 19, seeks comments from people who call the contact center, visit the Web site briefly or dive deeper into the online applications through the virtual personnel center – Guard and Reserve.

Questions on the survey range from wait time for speaking to a customer service counselor and the quality of the information given, to the ease of finding information posted on the Web site.

To access the survey, visit the ARPC Web site, http://arpc.afrc.af.mil, and click on the "ARPC Customer Satisfaction Survey" link. Or, go to the survey directly at http://arpc.af.mil/survey.

"We want to know how we can better serve our customers," Colonel Shippy said. "Timely, incisive customer feedback is invaluable to our ongoing transformation efforts and the key to our success. We want to ensure that we exceed our customers' expectations."

## ARPC officer receives first online-processed award

#### By Mike Molina

Air Reserve Personnel Center public affairs

When officials at the Air Reserve Personnel Center launched the latest online personnel capability to Reservists worldwide, they didn't know it would be one of their own that would be first to benefit from it.

Capt. Karrie Bracken, who worked as ARPC's contracting officer from July 1 to Nov. 30, 2006, became the first Air Force Reservist to receive a decoration using ARPC's Web-based awards and decorations function.

"It was really valuable learning more about the Reserve and the program that I'm in," said Captain Bracken of her experience at ARPC. "It was interesting to see where everything happens."

Before the individual mobilization augmentee left ARPC to return to her job as a contracting officer at the Department of Interior in Denver, she was nominated for an Air Force Commendation Medal by her chain of command.

"I had no idea it was going to be the first one," said Col. Jerry Costello, ARPC vice commander. He was responsible for submitting Captain Bracken's nomination package via ARPC's virtual Personnel Center - Guard and Reserve.

"All I had to do was find her name on the list from a search engine," he said. "The system prepopulates everything onto the certificate."

The vPC-GR even added the formal citation word-



ing for the award, which can be a difficult task in preparing a military decoration.

"There are so many various medals – that's probably the hardest part – the different wording used for different medals," Colonel Costello said.

Before ARPC's release of the online awards and decorations process, nominations for decorations were submitted manually – often times hand carried throughout the base.

"(The vPC-GR) made this probably the easiest decoration I've ever had to do," Colonel Costello said. "It's a huge improvement over the old process"

Since the release of the new online process nearly 900 requests have been submitted for awards and decorations.

"From a Reserve standpoint this is really valuable," Colonel Costello said. "Instead of waiting, you could do this from home or a deployed location."

## Briefs ... Briefs ... Briefs ... Briefs ... Briefs

#### Physical waivers

In a Dec. 18 memorandum, the chief of the Air Force Reserve announced the waiver authority to allow Airmen with a physical profile of 4 to participate in home-station activities only. AFRC/SGP may issue waivers applicable to both "in line of duty" and "not in line of duty" conditions. Airmen with "in line of duty" conditions who are issued a participation waiver

are considered "about to perform military duties" and are not entitled to medical continuation orders nor full pay and allowances. They may, however, be entitled to incapacitation pay if they incur a loss of civilian wages as a result of the "line of duty" condition.

The guidance was posted in an amendment to Air Force Manual 36-8001, Reserve Personnel Participation and Training Procedures, paragraph 1.6.4. For more

information, call Capt. Brandon Bailey at DSN 223-3659, commercial 703-693-3659, or e-mail him at brandon.bailey@pentagon. af.mil.

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